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| Project Status Report |  |

# Project Name: Full Stack Observability Assessment

Reporting Period: May 5 to May 9, 2025

Prepared By: Carlin Preun

Date: May 9, 2025

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| **Executive Summary** | The project is behind schedule. Critical business transactions have not been provided, and teams have been unresponsive. RBroker and CMOD teams have been engaged to begin the observability onboarding process in parallel. |
| Overall Status | * **At Risk:** Some issues may affect timeline, budget, or scope but are manageable. |
| Issues: | * Key business transactions have not been provided (no response from AP/OA team) * No response from RUM contacts for POC |
| Key Accomplishments this week | * Salesforce follow-up meeting, UI demo of Online Access * Synthetic testing meeting with Sharon Yu, test user barriers identified * RBroker, MuleSoft and CMOD teams engaged, began onboarding of CMOD |
| Milestones planned this week, but not achieved with variance: | * Top 5 business transactions from both Advisor and Client Portal defined **(next week if response)** * Scope of Advisor and Client Portals as it relates to observability architecture defined **(next week if response)** * Create artifacts outlining roadmap, scope (synthetics, RUM, APM...), and capabilities (dashboarding) of AP/OA initiative to inform next steps and deliver to Wendy, Swati, and Sanjay **(next week if response)** * Engage with Portals leads (Wendy, Swati, and Sanjay) and determine engagement model for RUM POC **(next week if response)** * Draft Solution Design Document for AP/OA **(next week if response)** |
| Milestones planned for next week: | * Scope of CMOD observability architecture defined * Draft Solution Design Document for CMOD * Observability onboarding meeting with RBroker |
| Areas/questions for discussion: |  |
| Last week’s issues forwarded to this week: | No Issues |